BLENHEIM PYE homes

Blenheim Palace & Pye Work Experience Program
Visitor Attraction Experience

Location: Blenheim Palace, Blenheim Park, Woodstock OX20 1PS

Summary:

Monday & Thursday- Catering

During this day of work experience within the Catering team, you will gain a valuable insight into how food and beverage services operate within a busy visitor attraction. You'll learn about customer service standards, food hygiene, and the importance of teamwork in cafés and restaurants. You will also see how the team prepares for and manages busy service periods, ensuring guests receive a positive and efficient experience. This experience will provide a hands-on look at how catering plays a key role in delivering excellent visitor satisfaction.

Tuesday- Palace Host

During this day of work experience as a Palace Host, you will gain a valuable insight into welcoming and supporting visitors throughout the Palace and grounds. You'll learn how to meet and greet guests, provide helpful information, and ensure everyone gets the most out of their visit. You will also see how Palace Hosts support tours and exhibitions, assist with visitor flow, and help maintain a safe and welcoming environment. This experience will provide a hands-on look at how excellent customer service enhances the overall visitor experience.

Wednesday- Retail

During your time in the Gift Shop, you will be working as part of the Retail Team and gaining hands-on experience in a busy retail environment. You will learn how to provide an exceptional level of customer service, assisting visitors and ensuring their experience in the shop is positive and welcoming. You will also gain practical skills in operating the till, handling transactions accurately, and managing payments. In addition, you will help maintain the tidiness and organization of the shop, including restocking products, arranging displays, and ensuring that the shop remains attractive and inviting for customers. This experience will give you a comprehensive understanding of how a retail team operates, and the skills needed to succeed in a customer-focused environment.

Wednesday- Palace Guide

During this day of work experience as a Palace Guide, you will gain a valuable insight into how history is brought to life for visitors. You'll learn key historical facts about the Palace and discover how guides engage guests through storytelling and interpretation. You will also observe guided tours and learn how information is adapted for different audiences. This experience will provide an understanding

of how Palace Guides educate, inspire, and create memorable experiences for visitors.

Friday- Tours and Skills Afternoon

In the morning, students will have the opportunity to explore more of Blenheim with a Palace Tour and Park Farm Tour. In the afternoon, we'll focus on developing practical skills for the future through activities such as CV writing, mock interviews and employability skills, helping students build their confidence and prepare for the world of work.

Our Culture

At Blenheim & Pye, we are passionate about providing an environment for everyone to develop their skills, try new ways of learning, and encouraging their talents to flourish. Our Blenheim Behaviours are shared by all and are an important aspect of joining the Blenheim Team.

- ✓ Relish a New Challenge Everyday
- ✓ Keep Our Promises
- ✓ Show Honesty with Kindness
- ✓ Share a Sense of Belonging
- ✓ Make History

